

HOLANI CONSULTANTS PRIVATE LTD.

"Creating Possibilities, Creating Value."

INVESTOR GRIEVANCES REDRESSAL (MERCHANT BANKING DIVISION-EQUITY)

Details of Investors Complaints Data-

Data for the month ending October 31, 2022-

SN	Received from	Pending as at the end of last month		Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (In days)
1	Directly from Investors	NII.	NIL	NII.	NIL	NII.	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NII.	NII.
3	Stock Exchanges (if relevant)	NII.	NIL	NII.	NIL	NII	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
5	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the Particular month #
1	October, 2022	NIL	NIL	NIL	NIL
2	September, 2022	NIL	NIL	NIL	NII.
3	August, 2022	NIL	NIL	NIL	NIL
4	July, 2022	NIL	NIL	NIL	NIL
5	June, 2022	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

[^] Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

^{*} Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.





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Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling office)-

SN	Year	Carried forward from previous year	Received during the Particular year	Resolved during the particular year	Pending at the end of the Particular year
1	2022	NIL	NIL	NIL	NII.
2	2021	-	-	-	-
3	2020	-		, , , , , , , , , , , , , , , , , , ,	-
4	2019	-	-	-	_
5	2018	-	-	_	-
	Grand Total	NIL	NIL	NIL	NIL

